

PASS

The “new” PASS is your own *personal account service system* that allows you to access your WSFCU accounts with voice commands or a Touch-Tone telephone* and your self-assigned Personal Identification Number. It is available to you in English or Spanish.

**Not all push button phones are Touch-Tone. If you hear a clicking sound when you push the button on your phone, you have rotary service.*

Fast and Convenient

PASS allows you to transact your financial business 24-hours a day, 365 days a week and on holidays. Receive account information, transfer funds, request a check, make a loan payment, receive rate information and so much more!

How to Access PASS

The number to call is (918) 362-1444 or (800) 828-4771 and press 1. We recommend that you use the Touch-Tone feature until you become more comfortable with the set-up of PASS. The first time you call PASS, you’ll be asked to enter your account number and the last 4-digits of your Social Security Number. After that, you will be asked to choose your Personal Identification Number (PIN). **Please note:** This number cannot be the last 4-digits of your SSN. The next time you call, you only will be asked your account number and PIN

Step-by-step through PASS

This should help you understand the options available through PASS. Remember, when you call it is not necessary to listen to all of the menu options before making your selections. Once you are familiar with the menus, you can speed through your call by requesting or pressing the keys you want. You may end your call at any time by simply hanging up.

When you are ready to call:

Dial: 362-1444 or 1-800-828-4771 (if you call the 800 #, your first selection is 1)

Have available:

Last 4-digits of Social Security Number (First time only)

Your Western Sun Account Number (if you have multiple accounts, enter the account with the lowest account #)

Your Personal Identification Number (PIN)

All of your accounts will fall below your lowest Member Number, Your accounts and the accounts you are a “Joint owner” on will be listed in the order below under Select Account. If you have more than one Savings Account, they will each be listed.

MAIN MENU

1 Select Acct Savings, Club, Checking, IRA, Certificate, Loan, Credit Card, Mtg. Loan, Line Of Credit

2 Transfer Money / Check Request Savings, Checking

3 All Account Balances

4 General Info 1- Locations & Hrs, 2- Locate the nearest Service Center, 3- Current Promotions, 4- Report lost stolen Card

5 Product Information 1- Rates/ Product 2- Calculate a Loan Payment

6 More Choices 1- Report a lost or stolen card, 2- Change PIN, 3- Log on to a different account